

# Izzi Renan

Herzliya, Israel • (+972) 52-7271121 • izzirenan@gmail.com

Date of Birth: June 28, 1991

## Professional Experience

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### 2021–Present | IT Systems Administrator — Forter

- Manage and administer users in Google Workspace (Gmail, Drive, Calendar, Groups, Admin Console)
- Manage Okta – user provisioning/deprovisioning, MFA resets, group assignments, app integrations, and SSO configuration
- Administer Jamf Pro – create, test and deploy configuration profiles, policies, and smart groups for macOS/iOS fleet
- Monitor and manage Meraki network infrastructure (access points, switches, dashboards)
- Lead employee onboarding and offboarding processes end-to-end, including account provisioning and equipment setup
- Provide IT support to 500+ users across EMEA, APAC, and Israel offices
- Manage SaaS application access, license assignments, and access reviews
- Support identity governance initiatives including Okta lifecycle management and access certification
- Automate Google Workspace administration tasks using GAM (Google Apps Manager) – bulk user management, forwarding rules, alias assignments, and reporting
- Use Python and AI-assisted tools (Claude, Cursor, VS Code) to automate repetitive IT and admin tasks

### 2021–2021 | IT Specialist — Webpals Group

- Managed users in Microsoft 365 via Active Directory
- Administered Active Directory – user creation, unlocking accounts, password resets, group management
- Managed application access via Okta, integrated with AD groups
- Handled onboarding and offboarding processes
- Wrote basic PowerShell scripts for automation tasks
- Supported users across UK, Cyprus, USA, and Israel offices

### 2016–2021 | IT Technician — A.B.A Computer Systems Ltd.

- Installed and maintained network switches and WiFi access point infrastructure
- Set up and maintained servers in VMware and Hyper-V virtualization environments
- Worked with Checkpoint, Fortinet, and Palo Alto firewalls
- Managed Veeam backup software and recovery procedures
- Installed and upgraded Windows operating systems (XP/7/8/10) and Windows Server (2003–2019)
- Provided on-site and remote technical support for hardware, printers, and scanners
- Managed Active Directory users; administered Office 365 and G Suite environments
- Supported large-scale clients including Bank of Jerusalem, JDC, and Variety Israel (~100 users)

## Education

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### 2015 | MCSA Course — John Bryce College

- Microsoft Network Administration: Windows Server 2008 & 2012, Hyper-V virtualization, Active Directory, DHCP, Windows 8

## **Military Service (IDF)**

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**2009–2012 | General Worker and Driver**

## **Languages**

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**Hebrew** – Native | **Spanish** – Near-native proficiency | **English** – High-level proficiency

## **Prominent Qualities**

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Strong autodidactic skills | Able to handle pressure | Service-oriented approach | Excellent interpersonal communication